

The Checktrade Report

K C Construction Services Ltd

28 February 2016

K C Construction Services Ltd

K C Construction Services Ltd are the Roofing experts with years of experience and training. Established in 1992 we have built up the very best reputation in London and Essex.

We carry out ALL roofing works from small repairs to total renewals. Flat or Pitched.

Our team understands the importance of our customers needs and insure the very highest level of customer service and professionalism at all times. We are based in East London Hackney Victoria Park giving us the benefit to cover the London and Essex.

All our quotations are totally free of charge with no obligations. These can be issued via email or by post.

About This Report

K C Construction Services Ltd are members of the consumer information service Checktrade. Checktrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checktrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

Useful Contact Information

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This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at www.checkatrade.com/KCConstructionServicesLtd If you have any further questions about this Report or member please call us on **0800 028 2294**.

Your Feedback Counts

To date we have received **2,235,209** feedback submissions from consumers like you. If you decide to employ this member, please add your comments online at www.checkatrade.com/KCConstructionServicesLtd for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
9.95	100%	10

What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **240286**
Member Since: **21 January 2014**
Total Feedback: **101**

ü **Recommended**

ü **Vetted**

ü **Monitored**

Vetting

Interviewed: **On 21 January 2014**
Limited Company: **Yes: registered as K C Construction Ltd. No. 05002455**
VAT Registered: **No**
Public Liability Insurance: **Current - verified 27 March 2015**
Insured by: **lprism**
Coverage Amount: **5,000,000**
Accreditations:

References

Received as part of the vetting process upon application for Checkatrade membership.

Flat roof

Friendly, fast and efficient.

[Customer in Dagenham, 27 January 2014](#)

Flat roof replacement, Guttering system renewal, and re decorating of external wood work.

They gave a very personal service and make sure the client is very happy. I intend to use them again.

[Customer in London, 29 January 2014](#)

Gained access to the main roof of a 4 storey property. Used Ropes and safety harnesses to gain access without scaffold and fixed the leak coming through the main roof.

Polite helpful, punctual, competent and a pleasure to have working on my home.

[Customer in London, 30 January 2014](#)

Repaired leak to main roof above cafe.

Reliable, efficient, a job well done.

[Customer in London, 30 January 2014](#)

New flat roof.

Work was very good. More than our budget.

[Customer in London, 30 January 2014](#)

The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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Customer Feedback

The **25** most recent feedback submissions from the public for **K C Construction Services Ltd**. Their entire feedback history can be read freely at www.checkatrade.com/KCConstructionServicesLtd.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
Casey performed an amazing finished flat roof for a summer house I built, highly recommended. I've passed his number to my friend already. Brilliant, on time, tidy, highly recommended. Customer in London, 22 January 2016	10	10	10	10	10
New flat roof Very happy with new flat roof. Customer in London, 15 December 2015	10	10	10	10	10
Roof repair Highly recommend . Customer in London, 25 November 2015	10	10	10	10	10
Roof repair Great job. Customer in London, 19 October 2015	10	10	10	10	10
Flat roof repair. Very quick and perfect job. Customer in London, 9 October 2015	10	10	10	10	10
Roof repairs. Very efficient.	10	10	10	10	10

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Customer in London, 28 September 2015					
Vents fitted roof for ventilation in loft. Very helpful, offered good advice. Prompt and efficient service. Very easy payment with card reader. Would certainly recommend.	10	10	10	10	10
Customer in London, 24 September 2015					
New valley on London roof. Excellent service, speedy work , great guys.	10	10	10	10	10
Customer in London, 23 September 2015					
Roof repair to tiled roof Very pleased with job done. Would strongly recommend.	10	10	10	10	10
Customer in Dagenham, 28 July 2015					
New flat roof Very happy with all roof works, would highly recommend.	10	10	10	10	10
Customer in Buckhurst Hill, 10 July 2015					
Roof repairs. After using other roofing companies which were unable to find the roof leaks, we called this company who quickly resolved these issues.	10	10	10	10	10
Customer in Romford, 10 July 2015					
Unblocked drain water systems. Always perfect work, good advice and turn up when they say. 5 star service.	10	10	10	10	10
Customer in ', 8 July 2015					
Unblock rain water system. Brilliant company, great guys.	10	10	10	10	10
Customer in London, 8 July 2015					

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New flat roof to garage. Excellent service. Customer in London, 3 July 2015	10	10	10	10	10
Encapsulation on walls and repair to main roof. Good efficient service. Customer in London, 3 July 2015	10	10	10	10	10
New flat roof fitted to shed. Great service. Customer in Coventry, 29 June 2015	10	10	10	10	10
Roof repair. KC Construction Services were very reliable and efficient. Great communication from start to finish. Would highly recommend this company. Customer in Rainham, 25 June 2015	10	10	10	10	10
Flat roof. Quick tidy and very polite. Oh ran good company. Customer in London, 22 June 2015	10	10	10	10	10
Replaced my whole roof. My new roof looks amazing, done to a high quality, really pleased, thanks K C Construction Services. Would recommend 100%. Customer in London, 22 June 2015	10	10	10	10	10
Roof on property. Very high standard work and great people. Customer in London, 22 June 2015	10	10	10	10	10
Flat roof. Awesome job! Would recommend without hesitation. Great guy very relaxing knowing your job is being taken care of by a	10	10	10	10	10

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professional team. Thanks again! Customer in London, 20 June 2015					
Flat roof fitted 5 star service. The work was completed to a high standard very efficient and reliable would definitely recommend. Very polite and they cleaned up well when job finished which is a bonus. Customer in London, 16 June 2015	10	10	10	10	10
New flat roof. Very good job, very friendly and helpful. Customer in London, 15 June 2015	10	10	10	10	10
Fibre glass installation on flat roof. Excellent, efficient and professional. All work completed to an extremely high standard within budget. Very trustworthy. Customer in London, 9 June 2015	10	10	10	10	10
Flat roof. Excellent work could not fault it in anyway. Customer in London, 8 June 2015	10	10	10	10	10

Date joined Checktrade **21 January 2014**

Total amount of customer feedback **101**

Date of last feedback **3 February 2016**

Number in the last 6 months **8 feedback averaging 10**

Average Score **9.95**

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Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0800 028 2294** or visit our web site at **www.checkatrade.com** if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at **www.checkatrade.com/KCConstructionServicesLtd**.
- ü Next time you need some work doing, go straight to our web site **www.checkatrade.com** to find thousands of reputable tradespersons.