

The Checkatrade Report

K C Roofing Services Ltd

December 2020

K C Roofing Services Ltd



We are roofing experts with years of experience and training. Established in 1992 we have built up the very best reputation within the roofing industry.

Email us

here KCRoofingServicesLtd@Checkatrade.co.uk

We have been voted the No.1 roofing company in London and Essex.

Useful Contact Information

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About This Report

K C Roofing Services Ltd are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at <http://www.checkatrade.com/KCRoofingServicesLtd> If you have any further questions about this Report or member please call us on **0333 0146 190**.

Your Feedback Counts

To date we have received **5,475,064** feedback submissions from consumers like you. If you decide to employ this member, please add your

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comments online at

<http://www.checkatrade.com/KCRoofingServicesLtd> for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
10.00	100%	10.00

What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **240286**

Member Since: **January 2014**

Total Feedback: **173**

ü **Recommended**

ü **Monitored**

Vetting

Interviewed: **On January 2014**

Limited Company: **Yes: registered as K C Roofing Services Ltd. No. 05002455**

VAT Registered: **343 5110 37**

Public Liability Insurance: **Current - verified March 2020**

Insured by: **NIG**

Coverage Amount: **5000000**

Accreditations: Confederation of Roofing Contractors, FairTrades, Trustmark

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References

Received as part of the vetting process upon application for Checkatrade membership.

Flat roof

Friendly, fast and efficient.

[Customer In Dagenham, January 2014](#)

Flat roof replacement, Guttering system renewal, and re decorating of external wood work.

They gave a very personal service and make sure the client is very happy. I intend to use them again.

[Customer In London, January 2014](#)

Gained access to the main roof of a 4 storey property. Used Ropes and safety harnesses to gain access without scaffold and fixed the leak coming through the main roof.

Polite helpful, punctual, competent and a pleasure to have working on my home.

[Customer In London, January 2014](#)

Repaired leak to main roof above cafe.

Reliable, efficient, a job well done.

[Customer In London , January 2014](#)

New flat roof.

Work was very good. More than our budget.

[Customer In London, January 2014](#)

The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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Customer Feedback

The **25** most recent feedback submissions from the public for **K C Roofing Services Ltd**. Their entire feedback history can be read freely at <http://www.checkatrade.com/KCRoofingServicesLtd>.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
GRP roof installed Casey and his team were fantastic to work with - punctual, honest and delivered on time and to the price agreed. Great workmanship - I'd highly recommend. Thank you! Customer in London, July 2020	10	10	10	10	10
Rood repair to main roof Polite, helpful, were able to fix the leak there and then Customer in London, April 2020	10	10	10	10	10
Guttering cleaned 4 floors high Really happy with Finished job, helpful and very polite Customer in Romford, April 2020	10	10	10	10	10
Roof repair to tiles Very quick and tidy Customer in Barking, October 2019	10	10	10	10	10
Roof repair Inspected the loose tiles and fully explained what was wrong and what needed to be done. Very polite and helpful, I would definitely use Casey again and would highly recommend him to anyone. Thanks for a great job.	10	10	10	10	10

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Customer in Barking, October 2019					
2 x new fibreglass roofs. KC were excellent from quoting to the completion of the job. We would recommend Casey and his team without hesitation. Customer in London, October 2019	10	10	10	10	10
Re felted shed roof. Very prompt and quick response to an emergency situation Customer in London, October 2019	10	10	10	10	10
Valley replacement using fibreglass Thank you Casey for your punctuality, expert advice and friendly manner Customer in London, September 2019	10	10	10	10	10
Replaced roof Very happy, very polite and clean and tidy Customer in London, September 2019	10	10	10	10	10
Annual roof check and maintenance. Cannot recommend highly enough, wouldn't use anyone else. Customer in London, September 2019	10	10	10	10	10
Roof repairs to main roof and gutter clean Quick, likeable and efficient Customer in London, July 2019	10	10	10	10	10
Roof repairs to flat roof Work was carried out just a few days after I contact Casey. Customer in London, July 2019	10	10	10	10	10
Flat roof repair	10	10	10	10	10



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Efficient, finish in the hour Customer in , June 2019					
New fiberglass roof We were very happy with the work carried out and particularly please with work. Customer in Canvey Island, June 2019	10	10	10	10	10
New fiberglass roof Very happy, very professional, very nice, good job. Customer in London, June 2019	10	10	10	10	10
New flat roof to rear addition Delighted at the quick response. Very friendly and polite. No mess left afterwards. Customer in London, May 2019	10	10	10	10	10
New fibreglass roof. Great service - Would use again. Highly recommend. Customer in London, April 2019	10	10	10	10	10
Roof repair Great service and very efficient. Thanks Customer in Romford, April 2019	10	10	10	10	10
Roof inspection and repairs Friendly, on time and tidy. Customer in London, April 2019	10	10	10	10	10
Not specified by customer. Efficient on time, polite, good team, excellent work Customer in London, March 2019	10	10	10	10	10



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Flat roof repair. Quick, efficient and knowledgeable service, highly recommended! Customer in London, January 2019	10	10	10	10	10
New flat roof. Called company, came out. Very good service, reliable. Will use again. Highly recommend. Customer in Rainham, January 2019	10	10	10	10	10
New flat bay roof. Excellent service. Punctual, on time, tried other companies but went with this one. Excellent job and price. Customer in Woodford Green, November 2018	10	10	10	10	10
Front and rear bay roof replaced. Very punctual, polite and professional and informative. Learnt a bit about roofing. Highly recommended. Customer in London, October 2018	10	10	10	10	10
Very prompt and pleasant service. Was hire within the hour. Job done quickly photo provided. Customer in London, August 2018	10	10	10	10	10

Date joined Checkatrade **January 2014**

Total amount of customer feedback **173**

Date of last feedback **November 2020**

Number in the last 6 months **1 feedback averaging 10.00**

Average Score **10.00**

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Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at <http://www.checkatrade.com> if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at <http://www.checkatrade.com/KCRoofingServicesLtd>.
- ü Next time you need some work doing, go straight to our web site <http://www.checkatrade.com> to find thousands of reputable tradespersons.